

# 24/7 Virtual Care

Anytime. Anywhere.  
No appointment needed.



**24/7 On Demand**  
Average wait time is less than 15 minutes.



**Board-Certified Physicians**  
Available by phone or video from anywhere in the U.S.



**Affordable**  
Avoid costly emergency room or urgent care visits



**Get care now for Medical and Behavioral Concerns:**

- |                  |                 |                    |                                       |               |
|------------------|-----------------|--------------------|---------------------------------------|---------------|
| • Allergies      | • Fever         | • Nausea/ Vomiting | • Stress, Depression & Anxiety Issues | • PTSD/Trauma |
| • Cold/cough/flu | • Headache      | • Infections       | • Bipolar, Panic & Eating Disorders   | • Grief/Loss  |
| • Earaches       | • Rashes/ bites | • And more...      | • Child/Adolescent & Parenting Issues | • Addiction   |
| • Nausea         | • Infections    |                    | • Relationship/Marriage Issues        | • And more... |

**Talk to a provider now.**

Use the My Premise Health app or visit [mypremisehealth.com](https://mypremisehealth.com), and select “Get Care Now” to request a 24/7 virtual visit. If you need assistance, call (865) 350-5225.



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*All regular, active, part-time and full-time Anderson County employees can get care anywhere, anytime, at no cost to you. Additionally, dependents covered on the Anderson County Health Plan can also access this new MDLIVE benefit at no cost to you.*