



Anderson County Tennessee Operational & Financial Audit of Anderson County Emergency Medical Services

Kickoff Meeting
24 August 2017
1730 EST

Meeting Agenda

Introductions

- Anderson County Committee Members – Randy Walters
- Other Key Stakeholders in Attendance – Randy Walters
- Fitch & Associates Team – Anthony Minge

Purpose – Audit EMS Operational and Financial Performance – Walters

- Committee's Stated Interest in Participation
- Committee's Stated Problems
- Committee Role

Relevant Industry Trends - Minge

Fitch Process

- Kickoff Meeting - Minge
- Workplan/IDR – Kirkwood
- Claims Review - Minge
- Onsite Interviews – Kirkwood
- Situation Reports - Wright
- 50 Benchmarks - Kirkwood
- Draft Report - Minge
- Final Report - Minge

Questions

Committee Stated Interest in Participation

- Citizens continue to receive excellent EMS services
- Having best quality ambulance services with funds available
- Provide a service that may assist in maintaining the ambulance services to the uninsured and underinsured tax payers
- Accountability for resources

Committee Stated Problem(s) that this project should be aimed at identifying

- Finding ways to reduce overhead and improve collections while keeping the level of service at a high level
- Determine acceptable response time for arrival of an ambulance 90 percent of the time throughout Anderson County. With that data point identified, then the ambulance operation can be analyzed and appropriate operations imitated to provide the level of service desired